

## FREQUENTLY ASKED QUESTIONS

### CAN I DRIVE ANY FORKLIFT/WHAT SIZE FORKLIFT CAN I DRIVE?

There is no size recorded on the Certificate of Competency issued by Equipsafe or on the "National License" issued by Worksafe

Our training records will have the type of forklift used for training.

If you have to use *any* forklift different to the one used in training, then the company must ensure that you are aware of what the controls on that forklift are, and that you are competent at using those controls and operating the forklift competently. (This is done by a lot of mining companies. Not only do you need your forklift ticket, but you need to be passed out on the equipment on their site.)

### WHAT AGE DO I HAVE TO BE?

You must be 18 years of age to get a National Licence. You are not allowed to drive a forklift if you do not have a National Licence.

### WHAT SORT OF LICENSE DO I GET?

From October 1<sup>st</sup> 2007, the requirement will be for all forklift operators in Australia to hold a National Forklift Licence. Worksafe will initially charge \$71.00 for issuing the National Licence. You will have to pay the training provider (like Equip-Safe) whatever fee they set for their services. Current Certificates of Competency that are valid will be recognised for up to 5 years, depending on their date of issue.

For full details, visit the Worksafe website at

[www.docep.wa.gov.au/WorkSafe/PDF/Bulletins/Work\\_licenses-high\\_r.pdf](http://www.docep.wa.gov.au/WorkSafe/PDF/Bulletins/Work_licenses-high_r.pdf)

### DO I GET A CERTIFICATE ON THE DAY?

The assessor will issue to you, on the day, an Interim National Licence. This is valid for 60 days and allows time for the application for the National Licence to be processed by Worksafe and sent to you by Worksafe" The application must be received and processed by Worksafe before the expiry date on the Interim National Licence, or Worksafe may not accept the application and they will require you to complete another assessment.

## HOW DO I PAY?

For individuals, you will need to pay by cash or cheque when you arrive. A receipt will be issued at the time, and a tax invoice forwarded. Credit Card details can be taken when you book your course, or on the day of your course. As our office is not located at the training venue, EFTPOS is not available at the training location. There are Petrol Stations nearby that have EFTPOS facilities.

For companies: A 14 day tax invoice will be sent. This alleviates the need for getting special cheques made up, and saves time. A company Credit Card could also be used to pay.

## DO I HAVE TO TAKE A FULL DAY?

No. Once you have completed your theory paper on underpinning knowledge, and have been assessed operating the forklift, then you are free to leave. You are not required to wait around and watch other people driving the forklift.

With the experienced operators, we generally run them through their assessments straight after lunch, if they have not had any problem with the underpinning knowledge. That way they are generally finished by about 2pm – 3pm depending on numbers.

## CAN YOU SEND ME SOME INFORMATION?

All the information is on our website. Should there be something else you Need to know, then email or phone us.

## WHEN ARE YOUR NEXT COURSES?

We try to run one or two courses per week. Please contact Equipsafe to find out the dates for the coming month.

Is there any particular day that suits you better?

(If that day is not scheduled in the upcoming courses, then we could schedule it into the following month if we get a confirmation of a booking).

## HOW MANY PEOPLE ARE ON A COURSE?

We try to limit the courses to 6, with a maximum of 8.

## ARE THERE REBATES FOR BUILDING AND CONSTRUCTION EMPLOYEES?

For those employees directly involved in Building and Construction (Construction, erection, installation, re-erection, renovation, alteration, demolition, maintenance of, or

repairs to any structure), a subsidy of up to 80% is available (\$140 for an experienced operator). This subsidy is not available for those employed on government work, or mining jobs, work on ships, or work on escalators or lifts. A simple form will need to be completed detailing the majority of your work activity in the last twelve months to ensure your eligibility. We will forward this to the BCITF and they will post out your rebate. For more information go to [www.bcitf.org](http://www.bcitf.org).

#### **ARE THERE ANY REBATES FOR THE DOLE/ THE AGED ETC?**

We do not have access to these funds if they are available. You would have to check with your Job Network or Centrelink and see if they can help you out.

We sometimes have different Job Networks book people in on our courses and we just invoice the particular Job Network, so if you can get them to ring us and book you in, then that would be great.

#### **DO YOU KNOW WHERE I CAN GET A JOB DRIVING A FORKLIFT?**

The best way is to register with the different personnel companies like Integrated, Skilled and so on. Show that you are keen, and once you are registered with them, make sure you call once a week and talk to the person looking after your file.